My purchased points does not appear on my account. How do I add them?

Question:

I purchased points on your website, but they do not instantly appear on my account, or my previously purchased points does not show on my account after an e-mail change or change of account.

Answer:

Thank you for your purchase. You can at any time register your purchase to your current account though the following page on our website:

http://www.mymovies.dk/payment-registration.aspx

If you are still having problems, please contact us at support@mymovies.dk, with the details of your purchase, and we will be able to manually register your points.

My Movies Knowledge Base
https://kb.mymovies.dk/KnowledgebaseArticle50023.aspx