I received a crash on iPhone or iPad

Problem:

You received a crash (application exists) in My Movies for iPhone, iPad either Pro or Free versions.

Solution:

Application crashes should not occur, and we need to investigate why a particular crash occurs. As most of these issues typically cannot be reproduced, it would help us if you can provide a crash log file, and a detailed description of what you did when the crash occurred.

To provide a crash log, you connect your device to iTunes and synchronize the device. iTunes will then copy the crash logs to the following location:

Mac OS X:

~/Library/Logs/CrashReporter

/MobileDevice/<DEVICE_NAME>

Windows XP:

C:\Documents and Settings\<USERNAME>\Application Data\Apple computer\Logs

\CrashReporter\<DEVICE_NAME>

Windows Vista and Windows 7:

C:\Users\<USERNAME>\AppData\

Roaming\Apple computer\Logs\CrashRepoter

\MobileDevice\<DEVICE_NAME>

Replace <USERNAME> with the name of the user account you are logged in with, and <DEVICE_NAME> with the name of your device in iTunes. Please send the crash log(s) to support@mymovies.dk along with a brief explanation of when and how you received the crash.

Notice! We prioritize crashes very high in development, but still it takes a while for the solution to reach you on the App Store, as each update to an application must go

though Apple's review process, which typically takes 5-10 days, sometimes longer.