

How can I change the password on my user account?

Question:

I would like to change the password on my user account, but cannot locate where I can do that. How can I change the password?

Answer:

You currently cannot change your password from within the My Movies applications, but you can change your password through our forums. Open <http://www.mymovies.dk/forum.aspx> in a Web Browser, and click the "Log In" button in the upper right corner. Log in with your current username and password. After logging in, click the "My Profile" link in the upper right corner, and then the "Edit Profile" in the left side of the screen. Scroll down, and input your old password and new password in the "Change Password" section and press "Save".

Notice! If you have forgot your username or password, you can always use the "Lost account" function in the applications to retrieve it. Notice that the "Lost account" function will change your password to a new auto-generated one, which you can then change to your preference through the forums.

My Movies Knowledge Base

<https://kb.mymovies.dk/KnowledgebaseArticle50039.aspx>