The application keeps asking me to sync each time I try to add titles

Issue:

My Movies for Android Pro or My Movies for Android Free keeps asking to synchronize with the online servers when trying to add titles, and when synchronizing, it says the device is already synchronized.

Cause:

This is caused by a problem in the internal data storage which stores the sync state information, and typically occurs right after creating a new user account. The issue is to be considered a bug, but unfortunately a but we have been able to locate, and determine why it happens to a few users.

Solution:

The problem is resolved simply by removing and reinstalling the application through Google Play Store. Having re-installed the application, you log into the user account you previously created, and the problem should be resolved. If you are still having problems, please contact us on support@mymovies.dk.

We are sorry for the trouble this is causing.

My Movies Knowledge Base
https://kb.mymovies.dk/KnowledgebaseArticle50042.aspx