

How can I change the e-mail address on my account?

Question:

I would like to change the e-mail address registered to my user account, but cannot locate where I can do that. How can I change the e-mail address?

Answer:

If you can still remember your username and password, you can change your e-mail address through our forums. Open <http://www.mymovies.dk/forum.aspx> in a Web Browser, and click the "Log In" button in the upper right corner. Log in with your current username and password - if you cannot remember your password, but still have access to the e-mail address currently registered to your account, you can have your username and password sent to you by using the "Lost Password" function on the "Log In" page. After logging in, click the "My Profile" link in the upper right corner, and then the "Edit Profile" in the left side of the screen. Scroll down, and input the e-mail you would like to change to in the "Change Email Address" section and press "Save". The system will send an e-mail to your new e-mail address for you to validate the existence of the new e-mail address - your change will not be effected until the validation link have been clicked.

Notice! If you do not have access to the e-mail address that is currently registered to your account, and you cannot remember your username and password, you may contact us at support@mymovies.dk. We will validate that the account is yours by asking a few specific questions about it.

My Movies Knowledge Base

<https://kb.mymovies.dk/KnowledgebaseArticle50043.aspx>