My TV Series is not available on my mobile device, online collection or in My Movies for Mac OS X

Issue:

The TV Series I have added to the My Movies Collection Management program, or through My Movies for Windows Home Server is not visible in my online collection, in My Movies for iPhone, iPad, Android, Windows Phone or Mac OS X.

Cause:

The TV Series functionality introduced with My Movies 4 and My Movies for Windows Home Server 2 is not currently supported in any of the other My Movies environments, and therefore is unavailable on these devices. It is planned that this functionality eventually will be transferred to these applications as well, but the timeline is at this point not known.

My Movies Knowledge Base
https://kb.mymovies.dk/KnowledgebaseArticle50066.aspx