I received a crash in My Movies for Mac

Problem:

You received a crash (application exists) in My Movies for Mac either Pro or Free version.

Solution:

Application crashes should not occur, and we need to investigate why a particular crash occurs. As most of these issues typically cannot be reproduced, it would help us if you can provide a crash log file, and a detailed description of what you did when the crash occurred.

To provide a crash log, open the folder "~/Library/Logs/CrashReporter" in finder - you can do this by opening finder, select "Go" from the menu, and "Go to folder", and type in the location.

The crash logs to send us will be begin with the name "My Movies".

Please send the crash log(s) to support@mymovies.dk along with a brief explanation of when and how you received the crash.

Notice! We prioritize crashes very high in development, but still it takes a while for the solution to reach you on the App Store, as each update to an application must go though Apple's review process, which typically takes 5-10 days, sometimes longer.